



**ARTICLE NO: 2A**

**CORPORATE & ENVIRONMENTAL  
OVERVIEW & SCRUTINY  
COMMITTEE**

**MEMBERS UPDATE 2015/16  
ISSUE: 1**

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**Article of: Transformation Manager**

**Relevant Managing Director: Managing Director (Transformation)**

**Relevant Portfolio Holder: Councillor I Moran**

**Contact for further information: Mr S Walsh (Extn. 5262)  
(E-mail: [shaun.walsh@westlancs.gov.uk](mailto:shaun.walsh@westlancs.gov.uk))**

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**SUBJECT: ICT STRATEGIC PLAN**

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Wards affected: Borough wide

## **1.0 PURPOSE OF ARTICLE**

1.1 To provide Members with an update on the ICT Strategic Plan.

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## **2.0 BACKGROUND**

- 2.1 BT Lancashire Services delivers an ICT service as well as a Revenue and Benefit service on behalf of the Council which has enabled the Council to make significant annual savings.
- 2.2 The purpose of the ICT Strategy is to set out the high level strategic direction and plan for ICT development for the Council in 2015 and beyond. The Strategy identifies the agreed strategic ICT priorities and specific actions that will deliver business benefits for the Council and will also ensure the Council retains its Public Sector Network (PSN) accreditation for 2015, (see 2.3 below). Appendix 1 highlights the key priorities which the Council must action.
- 2.3 PSN is a programme designed by the Government to create one network for all UK public sector organisations to enable the delivery of government services. It is an essential business requirement that the Council keeps its PSN accreditation. For example this would result in the closure of the CIS system which accesses the Department for Work and Pensions. The impact would be that benefit payments could no longer be processed.
- 2.4 There are a number of projects that must be undertaken within 2015/16, (Appendix 1), to ensure the Council maintains PSN accreditation. Some projects are required for 2016 PSN accreditation, but it has been agreed to start the projects within 2015/16 due to their size and complexity. Going forward, this will

not be the case for ever year; however there will be guidance released from PSN annually which the Council will have to adhere to.

- 2.5 The ICT Strategy will be reviewed annually against the Council's corporate priorities.

### **3.0 CURRENT POSITION**

- 3.1 The priorities as outlined in Appendix 1 are now being implemented.
- 3.2 Delivery of the ICT Strategy and associated plan will put the Council in a strong position moving into 2015/16 as a result of software and hardware upgrades to meet PSN compliance for 2015. The Council will upgrade all servers on the estate which are running on Microsoft 2003 version because this will become unsupported in July 2015, i.e. this being a PSN risk. This is a significant piece of work because there are 54 servers and 250 applications which require upgrading. Preliminary work (highlighted in Appendix 1) will also ensure the Council are in a strong position for 2016 PSN assessment.
- 3.3 Full roll out of Mobile Device Management will be delivered over the summer period, meaning all of the Council's corporate mobile devices will be securely managed, for example devices can be remotely wiped if lost and there is a substantially reduced risk to data loss.

### **4.0 ISSUES**

- 4.1 It is essential that the ICT strategy (see Appendix 1) is delivered to ensure the Council receives PSN compliance in 2015 and creates the platform and resilience necessary to deliver efficient and effective services.
- 4.2 The ICT strategy must be maintained and continually reviewed to ensure the current and future objectives of the Council can be met.

### **5.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY**

- 5.1 There are no significant sustainability impacts associated with this report and, in particular, no significant impact on crime and disorder. The report has no significant links with the Sustainable Community Strategy.

### **6.0 FINANCIAL AND RESOURCE IMPLICATIONS**

- 6.1 There are financial/resource implications arising from this article in respect of the implementation of the ICT strategy. All costs have been met through existing budgets / resources.

### **7.0 RISK ASSESSMENT**

- 7.1 The actions referred to in this report are covered by the scheme of delegation to officers and any necessary changes have been made in the relevant operational risk registers.

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### **Background Documents**

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

### **Equality Impact Assessment**

The decision does not have any direct impact on members of the public, employees, elected members and / or stakeholders. Therefore no Equality Impact Assessment is required.

### **Appendices**

1. Strategy Priorities for Implementation.



## Appendix 1: Strategy Priorities for Implementation

Ref	Description of priorities	Rationale	Progress
M1	<p style="text-align: center;"><u>PSN</u> <u>Accreditation</u></p> <p>Government requirement</p>	<p>The following must be addressed to deliver PSN accreditation for 2015.</p> <ul style="list-style-type: none"> <li>• Penetration test and remedial actions from the results if required</li> <li>• Windows Server 2003 - upgrade all servers and applications on the Council's estate running on 2003. Estimated 54 servers and 250 applications.</li> <li>• Upgrade of Active Directory (AD) - current version becomes end of life in June 2015. AD is an essential tool which, for example, provides the directory of users so that permissions to use the network can be set; provides the IP address needed in order to access the Council network. Without AD the Council's network would discontinue.</li> <li>• Mobile Device management - Information used on corporate iPhone/iPad devices must be secured using accredited software.</li> <li>• Agility Platform – To ensure secure use of devices on WLBC network, e.g. laptops. This platform will mitigate the risk of unauthorised software installation and access to external storage media which can result in data leakage.</li> </ul>	<p>All projects bulleted are in implementation with the exception of the penetration test which is complete.</p>
M2	<p style="text-align: center;"><u>Exchange</u> <u>Migration</u> (Email)</p>	<p>Enables WLBC to utilise the Microsoft email exchange platform delivered for the County Council. Having the ability to use</p>	<p>Complete</p>

Ref	Description of priorities	Rationale	Progress
		the platform will result in reduced spending from WLBC because licensing costs will be covered by the Microsoft Enterprise Services Agreement.	
M3	<u>SQL Review (platform on which applications are run)</u>	A review of the SQL old platform content to determine what the Council needs to do for PSN compliance in 2016.	The SQL platform is already in place and was part of the 14/15 Strategy; however the content has to be reviewed to highlight if the content can be migrated as is; requires upgrading or removing.  Due to the size of the project it was agreed to start work after 2015 PSN submission to ensure the Council reaches compliance for 2016.
M4	<u>Software Asset Management (Licences Microsoft Enterprise services Agreement (ESA) true up</u>	Ensures WLBC is fully licensed for all software usage so avoiding financial and reputational penalties for none compliance.  WLBC must provide an annual Microsoft ESA declaration.	This will be progressed after 2015 PSN accreditation.